

Data Analyti

Corridor

الاتحاد بستة العربية للعسكوم والتكنولو حتاوالنف اللحت ون

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Human error reasons

- Human-Machine Interface not well defined
- Task management badly fittedt
 - Staff training limited

Container terminal needs

High

performance



How can this be achieved?

Improving the quality level of human resources

"Human Factors" approach



High competitiveness



Less accidents

Human factors in quay crane task operator

Task routine, stress and fatigue



Bad postural position, exposure at high vibrations and operational view facing down



View optimization





Human Factors approach:

putting the Human Factors' aspects at the center of transport system





- Improving human task •
- Decreasing the stress level
 - Reducing the task fatigue •
- Improving the postural seat
 - Supporting the task with devices

HOW?

Simulation approach



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Simulation approach

Simulation allows to:

- Repeat a task always the same always with same conditions .1
 - Measure the performance task level of operator .2
 - Compare two or more operators on the same task .3
 - Erase bother aspects .4
 - Record the task and analyse data in back office .5
 - Develop research activity for new tasks .6
- Use several instruments (big size too) for measuring performances .7
 - Leave crane to operational tasks .8

Task simulators in transportation



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Task optimization (containers moved from QC to ships and back)



Crane operator posture



View optimization



Quay Crane simulator







Two typical different modalities



Fixed installation





Mobile training facility

QC simulator hardware structure: 4 components

1. Cockpit: a replica of the crane operator cab interface, generally integrated with a motion platform (with 3 or 6 dof)

2. Instructor workstation interface: allows to follow trainees exercises in real time. Instructor can create innumerable simulation scenarios











3. Visual display and Audio System : recreates a real scene as real as possible





4. Central operating system: the simulator "brain", controls operations and executes different simulation scenarios





Simulation Scenarios

- Loading and unloading from ship; •
- <u>Combined operations involving other terminal equipments</u>
 - (other cranes, trucks, reach stackers);
 - <u>Weather conditions</u> (rain, fog, wind, lighting changes, etc.) •
- Performance measurements and reports (trajectories, efficiency
 - of operations, safety parameters, collisions, etc.).



To improve operational task - Some results







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1.0.1

Stampa del giorno: 09/10/20 Ora: 22:49:2 Nome: Operatore Cognome: 2TdT Mezzo Utilizzato: PT-1 Durata Esercitazione Ore: 0 Minuti: 55 Secondi: 17 Numero Collisioni: 111 Movimenti Totali: 23 Produttività [cont/h]: 26,4

CYBERSAR





Task results: n° of containers moved

	Operatore 1	Operatore 2	Operatore 3	Operatore 4	Operatore 5	Operatore 6	Operatore 7	Operatore 8	Media	Deviazione standard
0 - 30 min.	28	10	17	11	15	16			16,17	6,43
30 - 60 min.	9	15	20	13	16	18	6	12	13,63	4,63
60 - 90 min.	9	12	17	25	32	16	19	21	18,88	7,28
90 - 120 min.	9	11	20	8		23	26	24	17,29	7,70
120 - 150 min.	9	15	18	10	12	19	14	10	13,38	3,78
150 - 180 min.	8	17	18	15	17	18	15	20	16,00	3,63
180 - 210 min.	5	8	20	15	19	21	14	11	14,13	5,82
210 - 240 min.	10	9	17	16	16	19	17		14,86	3,80
Media	10,88	12,13	18,38	14,13	18,14	18,75	15,86	16,33		
Deviazione standard	7,08	3,23	1,41	5,19	6,47	2,38	6,04	6,02		

Task results: n° of collisions

	Operatore 1	Operatore 2	Operatore 3	Operatore 4	Operatore 5	Operatore 6	Operatore 7	Operatore 8	Media	Deviazione standard
0 - 30 min.	56	29	25	114	75	30	29	0	44,75	35,74
30 - 60 min.	45	104	76	28	34	82	104	42	64,38	30,96
60 - 90 min.	56	17	37	91	24	38	17	0	35,00	28,24
90 - 120 min.	61	17	34	1	50	120	17	59	44,88	37,28
120 - 150 min.	43	28	12	9	36	152	28	68	47,00	46,28
150 - 180 min.	167	22	47	61	29	90	46	99	70,13	47,54
180 - 210 min.	1	37	94	51	25	58	17	94	47,13	34,13
210 - 240 min.	0	36	68	76	0	88	31	42	42,63	33,01
Media	53,63	36,25	49,13	53,88	34,13	82,25	36,13	50,50		
Deviazione standard	51,76	28,42	27,86	39,68	21,72	40,81	29,14	37,55		



Task results: productivity (n° of TEUs/h)

	Operatore 1	Operatore 2	Operatore 3	Operatore 4	Operatore 5	Operatore 6	Operatore 7	Operatore 8	Media	Deviazione standard
0 - 30 min.	33,45	4,66	6,68	6,64	11,82	16,32			13,26	10,77
30 - 60 min.	5,64	9,87	14,08	6,67	11,50	15,30	3,95	4,51	8,94	4,39
60 - 90 min.	4,39	13,68	7,98	18,96	60,63	8,19	21,65		19,35	19,23
90 - 120 min.	4,74	3,82	12,63	46,48		23,72	9,03	8,42	15,55	15,17
120 - 150 min.	9,44		5,05	14,04	7,83	4,62	6,17	10,89	8,29	3,41
150 - 180 min.	3,19	7,50	10,41	8,77	16,22	4,14	13,13	6,19	8,69	4,44
180 - 210 min.	1,81	4,28	9,61	11,92	12,08	22,44	17,42	29,11	13,58	9,10
210 - 240 min.		18,38	8,94	13,32		23,44	9,84		14,79	6,09
Media	8,95	8,88	9,42	15,85	20,01	14,77	11,60	11,82		
Deviazione standard	11,06	5,49	2,97	13,05	20,08	8,25	6,26	9,96		



The objective is to create a task profile for each operator



Other Simulator use:



BEFORE



AFTER



PRESSURE SEAT ANALYSIS

Other Simulator use: View Optimization





Eye tracker





Tumo 1				
Operatore	Stive	Banchina sx	Banchina e ralla	Banchina dx
Operatore 1	17,94%	3,19%	76,49%	2,38%
Operatore 2	26,64%	2,75%	63,22%	7,38%
Operatore 3	4,11%	3,15%	91,66%	1,08%
Operatore 4	12,22%	2,21%	83,74%	1,83%
Operatore 5	23,50%	3,40%	69,22%	1,87%
Operatore 6	13,76%	1,72%	80,54%	3,98%
Operatore 7	0,22%	2,92%	95,62%	1,24%
Operatore 8	7,37%	3,24%	86,67%	0,72%
Media	13,22%	3,32%	80,90%	2,56%
SD	8,63	1,24	10,26	2,05

Conclusion





- Less time for training -Full safety conditions -
 - Less money costs -
- Training on unusual conditions -



Thank you for your attention

Glenfrenco feuell