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The National Telecommunications Regulatory Authority of Egypt (NTRA)



The National Telecommunications Regulatory Authority of Egypt (NTRA) has updated its interactive App. "My NTRA" to facilitate basic telecom services for individual and corporate mobile users. NTRA hasactually introduced new services to improve the user-experience and ease up the process of receiving services via mobile phones. In fact, such an update serves as a direct outcome of users' feedback and complaints, which were monitored by NTRA after the App. had been initially launched during the last quarter of 2021.

The 2022 version of My NTRA has included a number of new interactive benefits and services at the top of which was My Lines, where user can identify the SIM card number as well the count of all lines registered with his/her name within the operator's network, by his/her National ID, and can therefore interact at the operator's outlets using such numbers.

NTRA has also introduced Outlet Map Service; an interactive map through which location and address of official outlets for operators in Egypt's market can be accessed. Moreover, Quality Map has been improved to be betterutilized by users. The ranking of operators in terms of voice and data service's quality has become now available by area, as per the selection of users on the said map. Moreover, in line with the complaints which have been recently monitored regarding the extra charges imposed and added to monthly packages, Direct Contact to the Unified Free Code has been activated via app to inquire about or cancel entertainment services. Service of Downloading Operator Apps has been also provided, through which the apps. of the four operators working in Egypt's market; Ana Vodafone, My Orange, My Etisalat and My WE, could be directly downloaded.





NATIONAL TELECOMMUNICATION REGULATORY AUTHORITY

THE NATIONAL TELECOM REGULATORY AUTHORITY (NTRA) WAS ESTABLISHED IN ACCORDANCE WITH THE PROVISIONS OF TELECOM REGULATION LAW NO. 10/2003 AS THE NATIONAL AUTHORITY COMPETENT TO REGULATE AND ADMINISTER THE TELECOMMUNICATIONS SECTOR. NTRA, PURSUANT TO THE LAW, AIMS TO ENHANCE AND DEPLOY SERVICES IN COMPLIANCE WITH THE MOST ADVANCED TECHNOLOGIES, SATISFYING THE CUSTOMER'S NEEDS AT THE MOST APPROPRIATE PRICES, TAKING INTO CONSIDERATION TRANSPARENCY, OPEN COMPETITION, UNIVERSAL SERVICE, AND PROTECTION OF CUSTOMER'S RIGHTS.

NTRA IS RESPONSIBLE FOR CREATING AN ENABLING ENVIRONMENT FOR COMPETITION AMONG OPERATORS IN THE INDUSTRY AS WELL AS ENSURING THE PROVISION OF QUALITATIVE AND EFFICIENT TELECOMMUNICATIONS SERVICES THROUGHOUT THE COUNTRY.

HENCE, IN ITS CAPACITY AS THE EGYPTIAN REGULATOR, NTRA PROMOTES AND FACILITATES A COMPETITIVE INFORMATION AND COMMUNICATION TECHNOLOGIES ENVIRONMENT TO ADVANCE THE KNOWLEDGE SOCIETY AND CONOMIC DIVERSIFICATION THROUGH INNOVATIVE AND FAIR REGULATION.

NTRA HAS BEEN TAKING THE LEAD IN AREAS THAT DRIVE THE ADVANCEMENT OF THE COMMUNICATIONS INDUSTRY, AS, PURSUANT TO THE TELECOM REGULATION LAW NO. 10/2003, IT ENJOYS THE JURISTIC PERSONALITY AND FINANCIAL INDEPENDENCE IN ORDER TO MEET ITS MANDATES AS SET FORTH IN THE LAW.





NATIONAL TELECOMMUNICATION REGULATORY AUTHORITY



The National Telecommunications Regulatory Authority of Egypt (NTRA) has issued the regulatory framework for providing Internet of Things' (IoT) services in the Arab Republic of Egypt. IoT is actually deemed one of the most important mainstays of Industry 4.0, operating the major systems as well as digital services of smart cities including smart home, smart meter and smart transportation.



The National Telecom Regulatory Authority of Egypt (NTRA) approved a regulatory framework to establish data centers as well as provide cloud computing services. In fact, this step comes in line with the State's strategy to uphold digital transformation. It also aims to attract and increase investments in this field, in addition to optimize the use of Egypt's geographic location and reinforce its strategic position as a regional as well a global pivot point for data movement.



The International Telecommunication Union (ITU) issued its annual report on the Information and Communication Technology Regulatory Tracker of 2020 (ICT Regulatory Tracker), during the Global Symposium for Regulators (GSR) – 2021. The National Telecom Regulatory Authority of Egypt (NTRA) moved up 54 positions in the international rankings of the said Tracker, occupying the 41st position amongst 193 other regulators of different countries, in comparison to the 95th position back in 2019.



The Global System for Mobile Communications Association (GSMA) issued its annual index of 2020 on the regulatory frameworks for mobile money (e-wallets), where the National Telecom Regulatory Authority of Egypt (NTRA) – subordinate to the Ministry of Communications and Information Technology moved up 43 positions on the international ranking to become the 36th among 90 other countries adopting this kind of services. It is worth noting that NTRA was ranked number 79 in 2019 and therefore, Egypt achieved the highest growth rate worldwide.





NATIONAL TELECOMMUNICATION REGULATORY AUTHORITY

MY NTRA



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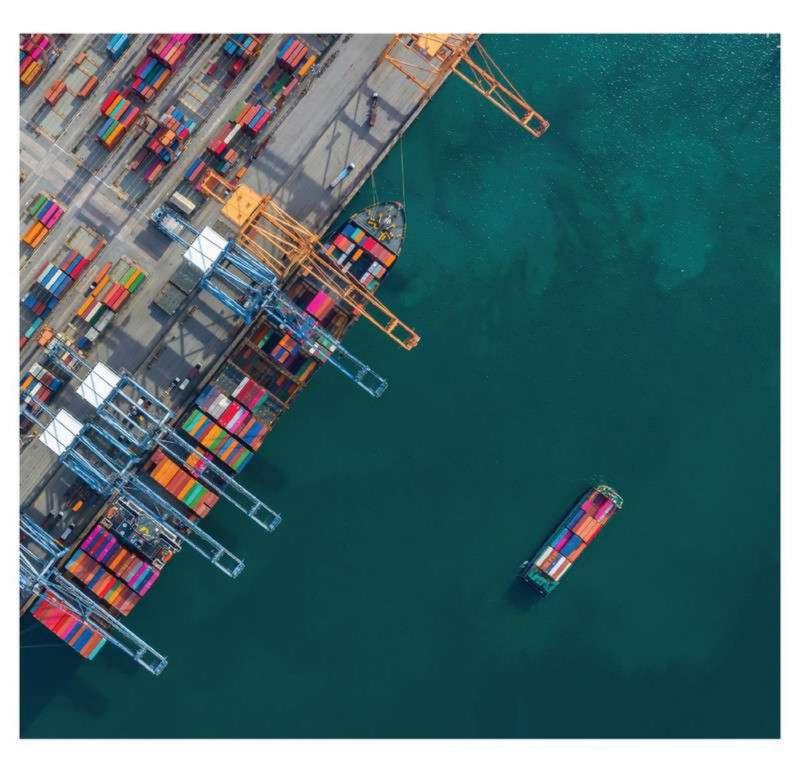
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 - مشغولات معدنيه، والبلاستيكية، الأغذية والمشروبات والتغليف.



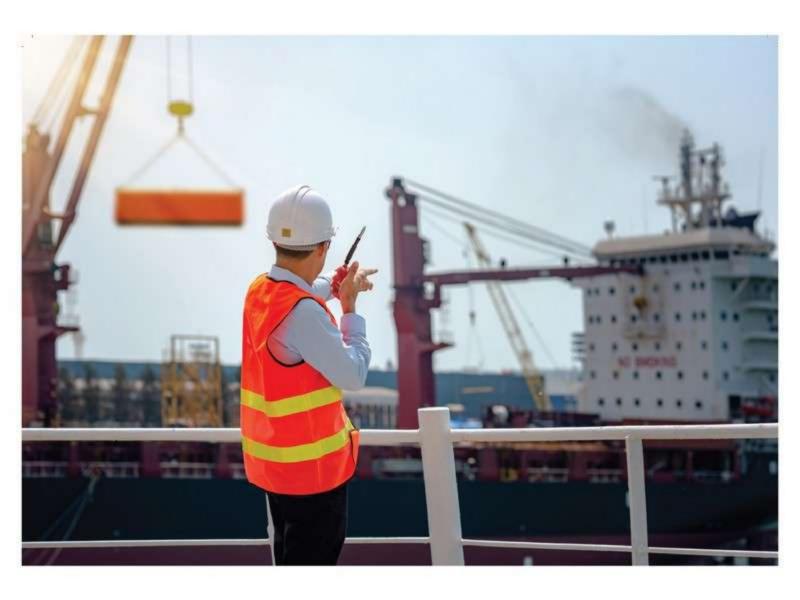




شواحن طاقه للتقليل من التلوث البيئي

مع التطور المتلاحق في التجارة الدولية المنقولة بحرا، تتعرض الموانىء لضغط متزايد بإستمرار للتعامل مع أحجام النمو السريع للعمليات الملاحية. فهناك حاجة ملحة لأنظمة أمنة و فعالة لتناول الحاويات و انظمة تعمل علي تقليل التأثير على البيئة وزيادة الانتاجية





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المملكة العربية السعودية الهيئة العامة للموانئ Kingdom of Saudi Arabia Saudi Ports Authority



شركة البحر الأحمر للخدمات البحرية

مستأجر التجهيزات البحرية بموانئ الملك فهد الصناعي وينبع التجاري وضبا

Red sea Marine Services Co. Ltd Pilotage Project in King Fahd Industrial Port,

Yanbu Commercial Port & Duba Port







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- تشغيل وصيانة الوحدات البحرية وأحواض اصلاح سفن
- تشغیل وصیانهٔ نظم اتصالات المیناء البحریهٔ والرادار
 - إتخاذ الإجراءات اللازمة لمكافحة الحريق و التلوث ..
 - القيام بأعمال وخدمات الغوص المختلفة ..
- صيانة وتثبيت وتصنيع المساعدات و العلامات الملاحية
 - عمليات الانقاذ ومكافحة الحريق والتلوث ..

شركة البحر الأحمر للخدمات البحرية - مشروع محطة البضائع والحاويات بميناء الملك فهد الصناعي بينبع

General Cargo Station Project Rent - king Fahd Industrial Port

- إستقبال كافة انواع سفن الحاويات والبضائع العامة والسائبة والسائله والدحرجة
- شحن وتقريغ كافة أنواع البضائع الخاصة بالإستيراد والتصدير وتقديم خدمات التحميل والتفريغ للبضائع كافه ..
- استقبال سفن تزيد حمولتها > 80 ألف طن حتى150 الف طن (غاطس 16.4 متر)
 - ساحات شاسعة تصل إلى 15.000 حاوية قياسية ..
- المحطة مجهزة بعدد 2 رافعه رصيف (Gantry Crane) متحركة جديدة (بوست بنامكس) تعمل على أجيال سفن الحاويات الحديثه ومجهزه بمعدات جديده ملحقه بالساحات لخدمة الاوناش ..
- منطقة الحاويات المبردة تحتوى على 40 نقطة لتزويد الحاويات المبردة بالطاقة
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