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Gheorghe Militaru received the Ph. D degree in industrial engineering from the Polytechnic University of Bucharest, Romania, in 1996. He is currently a Full Professor of Service Management and has made significant research contributions in industrial engineering with a focus on digital services, operation management, data analytics, and supply-chain agility and resilience. He played a leadership role in developing new study programs. He has supervised more than 20 Ph. D students. His articles have been published in the international journals and presented at conferences. His research interests focus on interdisciplinary fields such as technology adoption, digital marketing, innovation and entrepreneurship, data analytics as well as engineering education